

Low Income Credit Program



Columbus Water Works wants to remind you that effective January 2007, the Board of Water Commissioners implemented a Low Income Credit Program for income-eligible residential customers. This program is in response to feedback we received from our customers and changes in the economic environment, which have impacted our low-income customers.

How Does the Program Work?

The Program provides a monthly \$4.50 credit for qualifying residential customers. This is consistent with the City's current residential garbage rate program that provides qualified customers with a \$4.20 credit on their garbage service.

How Do I Know If I Qualify?

1. Have a residential account in your name with the Columbus Water Works, and;
2. Meet the US Department of Health and Human Services poverty guidelines for household size and income as established and published each calendar year in the Federal Register.



Information on these guidelines may be found at: <http://aspe.hhs.gov/poverty>.

How Do I Apply?

- If you are currently receiving the reduced garbage rate, your water bill will automatically be adjusted to reflect the credit.
- If you are not currently receiving the reduced garbage rate, please contact the **Citizen's Service Center** by **calling 311 or 706-653-4160** for an application and enrollment information.

In order for your application to be accepted, **PROOF OF INCOME** must be submitted. Upon receipt of approval from the City, the credits will be reflected on the following month's water bill.

Income status will be verified bi-annually through a resubmission application process. Please contact Citizen's Services Center for important deadlines associated with this process.