



Fix-a-Leak Week: Become a Leak Detective

March 14 - 20, 2022



Examine your home's winter water usage. It's likely that a family of four has a serious leak if its winter water use exceeds 12,000 gallons per month.



Check your water meter before and after a two hour period when no water is being used. If the meter does not read exactly the same, you may have a leak.



Identify toilet leaks by placing a drop of food coloring in the toilet's tank. If any color shows up in the bowl after 10 minutes, you have a leak.

Fixing household water leaks can save homeowners about 10% on their water bills. Join with us this Fix-a-Leak Week and learn how to find and solve your leak problems. For more information, visit us at www.cwwga.org.


Don't Get Scammed - How To Identify A CWW Employee

As tax season approaches, the number of scams tend to increase. At the Columbus Water Works (CWW), we take security very seriously and want to provide you with a few ways to verify if you are really dealing with a CWW employee.

- All CWW employees have a Photo ID badge identifying their name and employee number.
- If there is work being done near your home, a CWW employee may knock on your door to notify you of the work and any disruptions to service, otherwise employees will only come to your home if prior arrangements have been made.
- If you receive a call from someone claiming to work at CWW asking for immediate payment on your account, please report it to the Columbus Police Department.



Visit Us:

 1421 Veterans Parkway
Columbus, GA 31901

Contact Us:

 www.cwwga.org/contactus
 706-649-3400

Account Information:

 www.cwwga.org
 1-855-748-1350

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