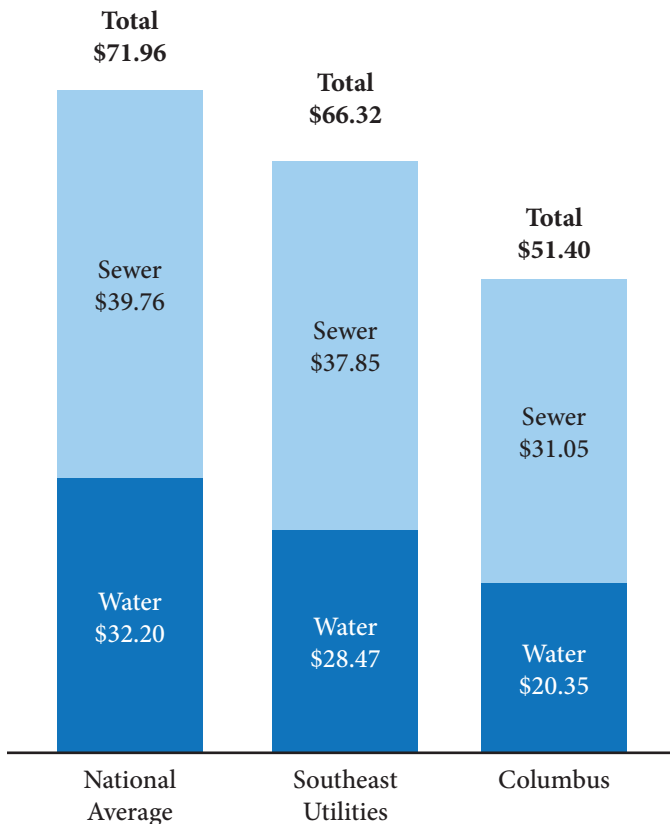


2025 Water and Sewer Rates

Changes Ahead For Your Water Bill

- + A 7.95% rate increase will allow us to continue to provide safe and reliable drinking water.
- + The majority of customers will see a monthly increase of \$4.00 to \$5.50 to their water bill.
- + Our Low Income Credit Program for income-eligible residential customers currently provides a monthly \$8.50 credit towards their water bill. This credit will increase to \$10.50 in 2025.

Customer Bill Benchmarks 5 Ccf or 3,750 gallons



CWW service is approximately one penny per gallon of service.

Key Facts



CWW does not receive outside funding (like tax revenue), so customer bills must change to support the financial needs of the system.



Long Term Considerations:

- + Nutrient permit limits based on State requirements
- + Reducing and mitigating PFAS
- + Continuing to control and limit CSOs
- + South plant rebuild given its age and condition

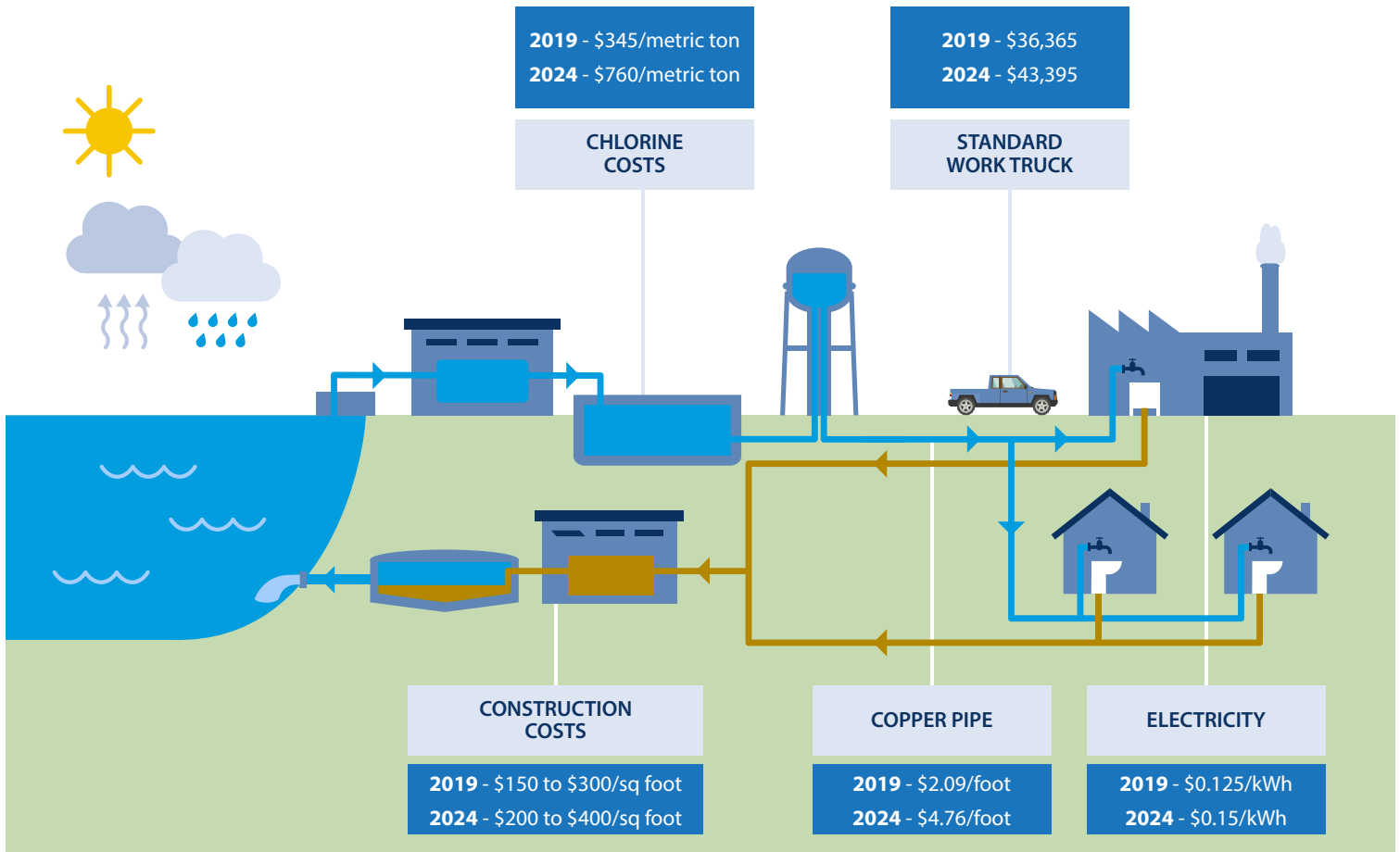


Operating cost increases driven by inflation and supplier increases.

Want more information?

Visit www.CWWGA.org, and select Rates and Fees for the most up-to-date rates information.

The Rising Costs Of Water



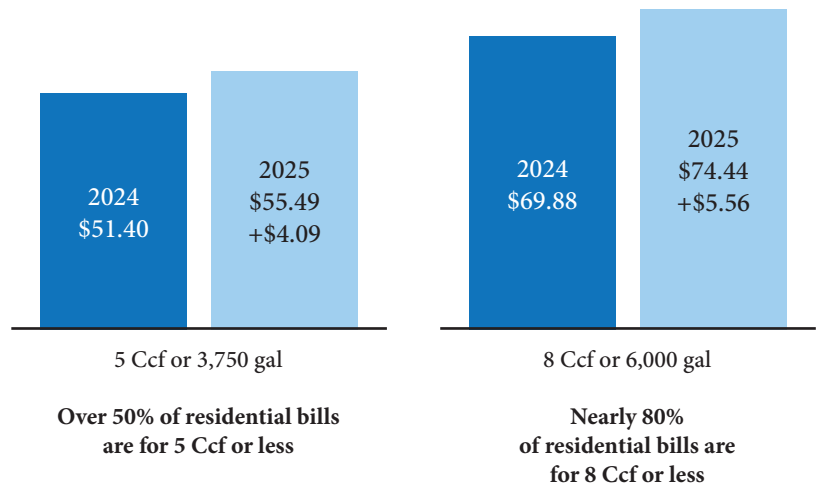
Customer Bills

- + Jan 2025 rate increase:
7.95% Across-the-board

Customer Assistance Options

- + Existing Low Income Credit program provides \$8.50 monthly credit. This will increase to \$10.50 in 2025.
- + Payment plans and other flexible billing arrangements are available.

Sample Residential Customers



Visit Us:

1421 Veterans Parkway
Columbus, GA 31901

Contact Us:

www.cwwga.org/contactus
706-649-3400

Account Information:

www.cwwga.org
1-855-748-1350

Connect with Us:

Facebook
LinkedIn